

Children's Information

As part of the Services and Products offered by ForeTVHub, children can access and view content on our Enplayer. The Enplayer can be accessed and used by children of all ages where enabled by a parent or legal guardian. The Enplayer does not automatically collect Personal Information of children however, where a child registers for an account using their own Personal Information, we will as a result, collect that child's contact information and identity information in order to process registration of an account with us. We recognise the need to provide additional privacy protections where the Personal Information we collect relates to a child.

As in accordance with the GDPR and other data protection laws, parents and/or legal guardians can get in contact with us to review, update or delete any Information we hold about their child. To protect your child's safety, we may ask for identification and may deny access where adequate identification cannot be provided.

Third parties who may process your personal information on our behalf

Occasionally we use the services of third parties in order to process or store your information. When conducting consultations or when sending you communications such as newsletters, these third parties help us to carry out our Services safely and effectively.

Your Personal Information is shared with these third parties only when strictly necessary in order to help us deliver our Services to you.

Infrastructure	Personal information collected or shared	Purpose
Zoom (Privacy Policy)	<ul style="list-style-type: none"> – Name – Email address – Approximate location data – Meeting recordings – Transcripts – Information about how and when meetings are conducted – Profile picture of avatar 	<ul style="list-style-type: none"> – To conduct our online interviews and/or consultations
Jetpack (Privacy Policy)	<ul style="list-style-type: none"> – Name – Email address – Telephone number – Other information provided during the course of provisions of our Services or Products or use of the Website or Brand Sites 	<ul style="list-style-type: none"> – For securing backups of the Website and brand Sites – To provide site security for our Website and Brand Sites
MailChimp	<ul style="list-style-type: none"> – Name 	<ul style="list-style-type: none"> – To send you any newsletters or other marketing

(Privacy Policy)	– Email address	communications where we have your consent
Google Analytics (Privacy Policy)	– Email address – How you use our site	– To understand how visitors to our Website (or Brand Sites) use our site and provide us with statistical data

We sometimes use cookies and sometimes the third parties we share your personal information with use cookies too. We use only the cookies necessary to run, improve and provide a good service to you. The third parties we use control the cookies they use.

Monitoring and recording communications

We may monitor communications you have with us such as emails and telephone calls for quality assurance, training, fraud prevention and compliance purposes.

How long your personal information will be held for

We will hold your Personal Information only where we have an ongoing legitimate basis or legal need to do so. The length of time we hold Personal Information depends upon the purpose for which it was collected. For example, we keep your financial data for at least seven years as per our legal obligations.

We will process your Personal information where we have a lawful basis to do so. Lawful bases include where we have your consent, where we have a contract to provide you with Services or Products, where processing is necessary to comply with legal or regulatory obligations or

where processing is necessary for our legitimate business interests such as providing the Services or Products we offer to you.

When we no longer have a lawful basis to process your Personal Information, we will either delete it or anonymise it. If you request to receive no further contact from us, we will keep some basic information about you on our suppression list so that we can avoid sending you unwanted materials in the future.

Keeping your information secure

We have appropriate security measures in place to prevent Personal Information from accidental loss, unlawful access or any unauthorised use. We ensure that in providing our Service, Products, Website and Brand Sites to you, Information is only processed in an authorised manner and offered the appropriate protection at all times whilst it is under our control.

Your rights and choices

You have a number of important rights and choices as to how your personal information is treated.

- You can ask for copies of your Personal Information;
- You can ask us to rectify inaccurate or incomplete Personal Information;
- You can ask us to erase your Personal Information;
- You can ask us not to use your Personal Information for marketing;
- You can ask us to restrict the processing of your Personal Information;
- You can object to the processing of your Personal Information;
- You can ask that we transfer your Personal Information to another organisation or to you

- You can complain about our processing of your Personal Information to a supervisory authority; and
- To the extent that the legal basis of our processing of your Personal Information is consent, you can withdraw that consent.

These rights are subject to certain limitations and exceptions. You can learn more about the rights of data subjects here.

You may exercise any of your rights in relation to your Personal Information or your child's Personal Information by sending us an email at info@foremediagroup.com.

Changes to this policy

We may update this Policy from time to time by publishing a new version on our Website or Brand Sites. You should check this page occasionally to ensure you are happy with any changes to this Policy.

If you do not agree to the changes or how we use your Personal Information, you should stop using our Website, Brand Sites or Services. Your continued use of our services after any such updates take effect will constitute acknowledgement and (as applicable) acceptance of those changes.

We may, but are not obliged to notify you of any significant changes to this Policy by email.

We have made this privacy policy as comprehensive as possible, but it does not include an exhaustive list of all aspects of our collection and use of personal information. We are happy to provide further information about our procedures, so please do get in touch. If you have any questions or feedback about our privacy policy, please let us know by contacting us.

Our details

Email: info@foremediagroup.com

Telephone: +44 208 158 5552

Last Updated: August, 2023